Annual Internal Audit Report 2024-25

| Audit Reviews | Assurance | |
|---|---|---|
| | Design | Operation |
| Safeguarding | Substantial | Substantial |
| Complaints Handling (Advisory) | Advisory | |
| Tenant Satisfaction Measures (Advisory) | Advisory | |
| Asset Management | Reasonable | Reasonable |
| Commercial Contract Management | Advisory | |
| Rent Setting | Substantial | Substantial |
| Cloud Migration | Reasonable | Reasonable |
| Disaster Recovery Planning | Reasonable | Substantial |
| Responsive Repairs | Substantial | Substantial |
| HR Delivery Plan | Substantial | Substantial |
| Key Financial Controls | Reasonable | Reasonable |
| Budget Setting | Substantial | Substantial |
| Neighbourhoods Management | Substantial | Reasonable |
| Complaints Handling (Assurance) | Substantial | Substantial |

Annual Internal Audit Report 2025-26

| Audit Reviews | Assurance | |
|---|---|---|
| | Design | Operation |
| Training and Development | Substantial | Substantial |
| Business Critical Controls 1 | N/A | |
| Voids, Allocations and Lettings | Substantial | Substantial |
| Fire Safety | Substantial | Reasonable |
| Service Charges Setting | Reasonable | Reasonable |
| Business Critical Controls 2 | N/A | |
| Cyber Risk Management and ICT Controls | Substantial | Substantial |
| Building Safety Act Compliance | Substantial | Substantial |
| Business Critical Controls 3 | N/A | |
| Disrepair Claims Management | Reasonable | Partial |
| Business Plan Stress Testing | Substantial | Substantial |
| Responsive Repairs | Advisory | |
| Tenant Satisfaction Measures | Reasonable | Reasonable |
| Treasury Management | Substantial | Reasonable |
| Business Critical Controls 4 | N/A | |