

Tenancy Support & Sustainment Service



Improving lives by providing quality homes and places, making things possible for more people, by providing the first building blocks to a better life.

Our service

The Tenancy Support and Sustainment Service works to support ForHousing tenants who may be finding it difficult to cope and keep their tenancy because of issues such as rent arrears, welfare issues, paying utilities, ill health etc.

We know things can get tough sometimes so we are here to help and support.

We can help to:

- ✓ Apply for benefits
- ✓ Complete forms
- ✓ Apply/chase up Universal Credit, Council Tax
- ✓ Understand your rights
- ✓ Deal with tenancy issues
- ✓ Speak with other organisations on your behalf
- ✓ Signpost to other organisations who can help
- ✓ Budget, manage debt including rent arrears
- ✓ Give advice to keep your home in a good condition
- ✓ Keep safe
- ✓ Keep healthy
- ✓ Access leisure, cultural and social activities
- ✓ Access educational courses
- ✓ Access work opportunities
- ✓ Access volunteering opportunities
- ✓ Provide energy and fuel advice
- ✓ Access food banks

How can this help/support be accessed?



Please call **0300 123 55 22** or email **tss@forhousing.co.uk** and ask for the contact details of your Neighbourhood Officer to discuss making a referral.

Please ask us if you would like this document in large print, on audio CD, in Braille or in another language.

www.forhousing.co.uk

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